

Insurance and Financial Information

Rosecrance will help verify your insurance, understand costs, and find affordable options

Treatment and recovery from substance use and mental health disorders are essential. That's why Rosecrance does everything possible to make your care affordable. Because we're a not-for-profit provider, our only mission is your recovery.

We're dedicated to helping you afford our excellent care at a reasonable cost, so we:

- Accept most major medical insurance
- Provide easy-to-understand financial information
- Help you find financial assistance if it's needed.

It's important to understand the financial policies at Rosecrance so you'll know if you will have out-of-pocket expenses. Our staff will explain our financial policies before you get started, and we'll talk with you about your financial situation.

Rosecrance staff will work with you to verify your insurance benefits. However, we recommend that you contact your insurance carrier personally to make sure you fully understand your benefits.

Four leading insurance companies have recognized Rosecrance's commitment to providing the highest level of care to clients.

These distinctions are designed to help people seeking treatment find quality substance use disorder and mental health programs.

Aetna, Blue Cross and Blue Shield, Cigna, and Optum require healthcare providers to meet criteria focused on quality, evidence-based practices, commitment to improving outcomes, and cost-efficiency in order to earn recognition. Rosecrance received the highest rating awarded by each provider.



For those who don't have insurance

If you don't have health insurance coverage, we'll provide you with an estimate of your cost based on what our doctors recommend. We will then need part of the charges paid before you begin treatment.

Recognition & Accreditations

- BCBS Blue Distinction Status
- Aetna Institute of Quality
- Cigna Center of Excellence
- Optum UBH Platinum Preferred Provider
- Qualified Veterans Community Care Network Provider
- The Joint Commission Gold Seal of Approval

Rosecrance is a leading provider of treatment services for individuals with substance use and mental health disorders. Nearly 50,000 children, teens, adults, and families receive help each year.

Health insurance and Rosecrance

You and your representative will work together to verify your insurance benefits. We recommend you contact your insurance carrier directly and make sure you understand your benefits. Depending on the coverage, a payment may be required at admission.

We accept a variety of commercial plans to include but not limited to the list below:



Commercial Insurance Plans

Aetna Behavioral Health	BCBS – Illinois	BCBS – Wisconsin – Anthem	BCBS – Various other state portable plans
Beacon Health Options	Cigna	ComPsych	Dean Health Care
DeKalb County Court Services	ECOH	Exceedent	First Health
Group Health Cooperative of South Central Wisconsin	Health Alliance	Humana	Magellan
Mercy Care	Midlands Choice	Mines and Associates	Multiplan
New Avenues	OSF	Provider Network of America	Quartz Health Solutions
Sanford Health	The Alliance	United Behavioral Health (UBH / Optum)	WEA Trust
WPS	Zelis / HFN		

Managed Medicaid Plans

BCBS – Illinois – Community Health Plan	Cook County HHS	Illinicare	Meridian
Molina			

Rosecrance New Life Iowa

Commercial and Managed Medicaid plans accepted:

Aetna Behavioral Health	Amerigroup
BCBS – Wellmark	Midlands Choice
United Behavioral Health (UBH / Optum)	First Health

If you have any questions about your bill or the information provided, please call **815.391.1000** or **888.928.5278** and ask for one of our client account representatives.

To learn more about Rosecrance and view our facilities, visit **rosecrance.org**.